

**AGENDA MANAGEMENT SHEET**

**Name of Committee** Overview And Scrutiny Co-Ordinating Group

**Date of Committee** 19th November 2008

**Report Title** Draft Outcomes Leaflet

**Summary** This report provides the Overview and Scrutiny Co-ordinating Group a copy of a draft outcomes leaflet, outlining the impact and outcomes achieved through in-depth scrutiny reviews.

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**Would the recommended decision be contrary to the Budget and Policy Framework?** No.

**Background papers** None

**CONSULTATION ALREADY UNDERTAKEN:-** Details to be specified

- Other Committees  .....
- Local Member(s)  .....
- Other Elected Members  Cllr Grant, Chair of OSCG
- Cabinet Member  Cllr Stevens
- Chief Executive  .....
- Legal  Jane Pollard, Corporate Legal Services Manager
- Finance  .....
- Other Strategic Directors  David Carter, Strategic Director for Performance and Development
- District Councils  .....
- Health Authority  .....

Police  .....

Other Bodies/Individuals  .....

**FINAL DECISION YES**

**SUGGESTED NEXT STEPS:**

Details to be specified

Further consideration by this Committee  .....

To Council  .....

To Cabinet  .....

To an O & S Committee  .....

To an Area Committee  .....

Further Consultation  .....

## Overview And Scrutiny Co-Ordinating Group - 19th November 2008.

### Draft Outcomes Leaflet

### Report of the Strategic Director for Performance and Development

#### Recommendation

The Overview and Scrutiny Co-ordinating Group is recommended to consider the draft Outcomes Leaflet attached as Appendix A and

- a) make amendments as appropriate,
- b) agree for such outcomes leaflets to be developed to publicise the impact of scrutiny reviews as appropriate

#### 1. Publicising Outcomes from Scrutiny Reviews

1.1 As more Overview and Scrutiny Committees undertake in-depth reviews, there is a need to publicise, both internally and externally, the impact and outcomes associated with these reviews. Whilst OSC's currently receive progress reports on the implementation of recommendations contained in scrutiny reviews, there is currently no mechanism to promote the outcome of the reviews and recommendations once they have been implemented. Attached as Appendix A is a draft leaflet that has been designed to promote the outcomes achieved by in-depth scrutiny reviews, for OSCG consideration.

- 1.2 It is envisaged that an outcomes leaflet of this kind will be produced for all in-depth scrutiny reviews at an appropriate time, as some reviews will take longer to illustrate effective outcomes than others. It is anticipated that the leaflets will be distributed in the following ways:
- PDF version emailed to all members, relevant officers, relevant external partners and all those who contributed to the review
  - PDF version to be placed on the scrutiny pages of the County Council's website
  - Individual black and white copies to be produced as appropriate
  -

DAVID CARTER  
Strategic Director for  
Performance and  
Development

Shire Hall  
Warwick  
28 October 2008

## What happens next?

Warwickshire County Council's Quality of Life in an Ageing Population Strategy will take forward the issues identified by the Review. A set of local indicators will be developed to enable progress against the issues to be measured and evaluated.

In considering the progress made against the recommendations, the Committee have referred a number of recommendations that have not been progressed due to lack of resources, back to Cabinet for consideration. At its meeting on 19th June 2008, Cabinet agreed to receive a further report regarding these recommendations.

The Community Protection OSC will continue to scrutinise the progress made against the recommendations and the action Cabinet takes to progress outstanding recommendations.

## For further information please contact

### Overview and Scrutiny Team

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**[www.warwickshire.gov.uk/scrutiny](http://www.warwickshire.gov.uk/scrutiny)**

## What has Overview and Scrutiny ever done for us?



### Community Protection Overview and Scrutiny Committee

### Review of Older People's Safety

## Outcomes

## Introduction

The Community Protection OSC undertook a review into Older People's Safety during 2007. The objective was to investigate whether mechanisms are in place to minimise the risk of harm to an older person who lives independently in Warwickshire. The review focussed upon community safety issues which could potentially impact on the safety of older people, for example:

- Fear of crime
- Bogus Callers
- Distraction Burglaries
- Fire Safety
- Road Safety

## How did the Committee undertake the review?

The Committee established a working group to undertake initial research and consultation activities. The group evaluated key strategies and service plans, identified best practice and attended numerous older people's forums to discuss the issues with older people.

This information was fed into a single issue meeting of the Committee in February 2007. The meeting attracted members of the public, various key stakeholders and received media attention.

## What did the Committee find out?

The Committee concluded that mechanisms are in place to minimise the risk of harm to an older person who lives independently. However, the Committee identified 4 key priorities for improvement.

- i) The need to get safety messages out to all older people
- ii) The need to ensure the most vulnerable and isolated older people are prioritised by targeted preventative strategies
- iii) The need to ensure safety messages are consistent and reinforced to address complacency where it occurs
- iv) The need to encourage agencies to share information and build intelligence to enable more targeted preventative initiatives

The Committee developed 23 recommendations to address the four priorities identified by the review. All recommendations were accepted by Cabinet in October 2007.

The full report outlining the evidence gathered, the findings and the Committee's recommendations for improvement, can be downloaded from

[www.warwickshire.gov.uk/scrutiny](http://www.warwickshire.gov.uk/scrutiny)

## What has been achieved?

In March 2008 the Committee evaluated the progress made in implementing the recommendations. The following outcomes were identified.

- Trading Standards, the Police and Warwickshire Fire and Rescue Service have distributed over 5000 Home Safety Packs to older people. The packs provide advice regarding hazards and risks within the home and point people to further services for advice.
- Trading Standards are developing an older persons themed area of their website to provide specialised safety advice and guidance for older people.
- Nominate a Neighbour Scheme, where vulnerable people can nominate a neighbour to look after their interests, has now been rolled out across the County. The scheme works by providing a vulnerable person with an A4 card to hold up to the window, directing visitors to their nominated neighbour.
- A Junior Fire Safety Scheme for year 6 children will be introduced from the beginning of 2008/09 academic year. The scheme will raise awareness of fire safety among children and encourage children to pass on their learning to their family.
- Trading Standards are now exploring the possibility of introducing pilot No Cold Calling Zones in areas with high proportions of older people.

